



508 N. Cusick St.  
Maryville, TN 37804  
Phone: (865) 982-0981  
[www.blounttn.org/197/Public-Library](http://www.blounttn.org/197/Public-Library)

## Resources for Unemployed or Low Income Workers and Families

Compiled by Blount County Public Library – updated May 2020

If you are out of a job or struggling financially, you are not alone. Almost everyone has been out of a job at some time or other. Being out of your previous job may actually be a positive thing and could boost you toward a better job, training, or position.

### What to do if you have lost your job:

- 1. Network** – Statistically, most jobs are located through people you know:
  - Family, friends, business associates, former co-workers, colleagues in organizations, former high school & college friends and professors
  - College Placement Offices for alumni
  - Newspapers, Job Lists, Career Center, Employment or Company Websites, Blogs
- 2. File for unemployment if laid off** – provides a percentage of previous employment income. You can file online: [www.jobs4tn.gov](http://www.jobs4tn.gov)
- 3. Prioritize the most urgent needs for you and your family and make a written plan**
- 4. Get a job immediately to bring in cash (even a minimum wage job brings in money), then keep looking for the job you really want**

## Community Resources

**Please Note:** This is not an exhaustive list of resources. Some resources in each area are listed to give a place to begin searching for assistance. Many other resources exist, and most places in any category can provide more referrals.

### Job Listings, Career Testing, Résumé Writing, Interview skills

#### Online job listings

[www.indeed.com](http://www.indeed.com)  
[www.blountchamber.com/resources/job-board](http://www.blountchamber.com/resources/job-board)

[www.jobs4tn.gov](http://www.jobs4tn.gov)  
[www.mynextmove.org](http://www.mynextmove.org)

**American Job Center** (TN Dept. of Labor and Workforce Development)

(865) 379-5525 – 366 Glascock St., Suite 100, Alcoa

Job listings, online career assessment, computer workstations with Microsoft Office software, resume software, on-site workshops for resume writing, and more.

**Blount County Chamber of Commerce**

(865) 983-2241 – 201 S. Washington St., Maryville

[www.blountchamber.com/resources/job-board](http://www.blountchamber.com/resources/job-board)

Job listings, workshops, networking

**Blount County Public Library**

(865) 982-0981 – 508 N. Cusick St., Maryville

[www.blounttn.org/197/Public-Library](http://www.blounttn.org/197/Public-Library)

- Internet computers and public Wi-Fi; practice tests and other job search assistance; Microsoft Office software; professional reference staff
- Technology Classes- Free classes available for computer, job and social media skills. Registration at <https://www.blounttn.org/248/Technology-Classes>
- Book-A-Librarian- Request one-on-one, in-depth help with computers, job searches, creating a resume, using R.E.A.D.S for e-books, or any other technology topic <https://www.blounttn.org/1421/Book-A-Librarian>

**Loans, Mortgages, Preventing Foreclosure, Credit Card Debt**

**Clear Point (Consumer Credit Counseling Services of East Tennessee)**

1-800-750-2227 (by appointment only) – [www.clearpoint.org](http://www.clearpoint.org)

Counseling for credit, budget & housing (foreclosure prevention)

**Food – Community Food Assistance and Food Pantries**

**Department of Human Services (DHS)**

(865) 981-2350 – 303 Home Ave., Maryville (Must submit application)

SNAP/Food stamps for low income

**Community Food Connection**

(865) 977-4400 – 311 Whitecrest Dr., Maryville - <https://cfcblount.org/>

Provides food assistance for those in need. Open Monday and Wednesday from 10 a.m. to 2 p.m., and Saturday from 10 a.m. to noon

### **Smoky Mountain Meals on Wheels**

(865) 983-8411 – 3509 Tuckaleechee Pike, Maryville – <https://smokymountainmow.org/>  
Serving seniors over the age of 60 who are homebound and located in Blount County.  
Provides home delivered meals and other nurturing services as a part of the Blount County Community Action Agency.

## **Food – Church Food Pantries**

### **Chilhowee Baptist Center**

(865) 981-2992 – 1905 E. Broadway Ave., Maryville  
Also offers clothing, utilities & other types of assistance  
Monday – Thursday from 9 a.m. to 3 p.m.

### **Fairview United Methodist Church**

(865) 983-2080 – 2505 Old Niles Ferry Rd., Maryville (Remedy Campus)  
Food pantry + Clothes closet – Open Wednesdays from 9 to 11:30 a.m.

### **Alcoa-Maryville Church of God - Manna Ministries**

(865) 983-6921 – 2615 E. Lamar Alexander Pkwy., Maryville

**Many others** – call 2-1-1 or Blount County Community Action Agency at (865) 983-8411

## **Food – Hot Meals Served to Anyone, Free of Charge**

### **Lord's Disciples Ministries**

(865) 981-2992 – 2002 Old Knoxville Pike, Maryville  
Hot meals every Monday at 6 p.m.

### **Welcome Table at New Providence Presbyterian Church**

(865) 983-0182 – 703 W. Broadway Ave., Maryville  
Hot meals every Tuesday from 5 to 6 p.m.

### **Hospitality on the Hill at Everett Hills Baptist Church**

(865) 982-7890 – 401 S. Everett High St., Maryville  
Hot meals every Monday from 5:30 to 6:30 p.m. in the Fellowship Hall

### **Church of the Cove**

(865) 448-1929 – 642 Wears Valley Rd., Townsend  
Hot meals Wednesday at 6 p.m.; Food Pantry first Saturday of most months, 9 to 11 a.m.

**Welcome Table at First United Methodist Church, Maryville**

(865) 982-1273 – 804 Montvale Station Rd., Maryville  
Hot meals every Thursday from 5 to 6 p.m.

**Salvation Army**

(865) 983-7135 – Maureen Diffley, Captain  
Free lunch on Fridays 11 a.m. to 1 p.m. in partnership with Broadway United Methodist Church (BUMC). Meals served at BUMC, 309 E Broadway Ave., Maryville – (865) 982-6192

**God’s Kitchen – Sponsored by RIO Revolution Church & Alcoa-Maryville Church of God (AMCOG) – (865) 221-2125 – Free hot meals**

2<sup>nd</sup> Saturday each month at 1 p.m. – 326 Gill Street, Alcoa, and  
3<sup>rd</sup> Monday each month at 6 p.m. – AMCOG – 2615 E. Lamar Alexander Pkwy., Maryville  
Transportation available to AMCOG meals on Mondays from Broadway/Maryville Towers.  
Free items including clothes and groceries (when available) on a first come, first served basis

**Health Care**

**Blount County Health Department**

(865) 983-4582 – 301 McGhee St., Maryville – for health care if uninsured

**Department of Human Services (DHS)**

(865) 981-2350 – 303 Home Ave., Maryville  
(TennCare) for children & their guardians, prenatal care, nursing home assessment

**Hospital Emergency Room – Blount Memorial Hospital**

(865) 983-7211 – 907 E Lamar Alexander Pkwy., Maryville  
For emergency care if uninsured

**Cherokee Health Systems Good Samaritan Center**

(865) 273-1616 – 255 East Watt St., Alcoa

**Dental Clinic – Trinity Health Ministries, Inc.**

(865) 681-0770 – 1127 E. Lamar Alexander Pkwy., Maryville  
Focuses on basic dental care for low income, uninsured, under-served adults, with an emphasis on emergency and urgent treatment.

**Partnership for Prescription Assistance – Medicine Assistance Tool**

1-888-477-2669 – <https://medicineassistancetool.org/>  
Referrals for qualifying patients who lack prescription coverage to public and private assistance programs

**Remote Area Medical (RAM)**

(865) 579-1530 – <https://www.ramusa.org/>

Free medical, dental and vision care clinics for the uninsured

**GoodRx**

(888) 799-2553 – <https://www.goodrx.com/>

Compares prices; find coupons, discounts, and tips at local pharmacies

**Health Insurance**

**COBRA** – Apply for Cobra from previous employer. Available at individual/family rates (not group rates) for up to 18 months after employment termination.

**Healthcare Marketplace – Affordable Care Act insurance information online**

<http://www.healthcare.gov>

**Cherokee Health Systems**

(865) 273-1616 – 255 East Watt St., Alcoa.

Assistance with Healthcare Marketplace enrollment and TennCare enrollment

**Department of Human Services (DHS)**

(865) 981-2350 – 303 Home Ave., Maryville – <https://www.tn.gov/coverkids.html>

The Children’s Health Insurance Program (CHIP) is a federally sponsored program that provides health insurance to uninsured children. In Tennessee, this program is called CoverKids. This office offers in-person assistance with applications for Food Stamps; Families First; Child Care Certificate; Medicaid; and TennCare. There is a kiosk available for online applications to TennCare.

**Department of Intellectual & Developmental Disabilities**

(800) 535-9725 – [www.tn.gov/didd](http://www.tn.gov/didd)

The Department of Intellectual and Developmental Disabilities (DIDD) is the state agency responsible for administering services and support to Tennesseans with intellectual and developmental disabilities.

**Health Assist**

1-800-269-4038

An information phone line for questions about accessing health coverage or care. Health Assist is a program of Family & Children’s Service that helps citizens of Tennessee to identify and overcome barriers to affordable healthcare.

## Shelters (For those with no home)

### **Family Promise**

(865) 233-4737 – [www.blountfamilypromise.org](http://www.blountfamilypromise.org)

Caroline Lamar, Executive Director – Email: [director@blountfamilypromise.org](mailto:director@blountfamilypromise.org)

Short-term, temporary housing for families with dependent children under 18 with no place to stay. Their programs include family shelter, transitional housing, Going Home, Staying Home program, Wheels to Work program, and Second Chance Thrift Store.

### **Haven House**

24hr Hotline: (865) 982-1087– [www.havenhousetn.org](http://www.havenhousetn.org)

Melina Politte, Executive Director

Short-term, temporary shelter for victims of domestic violence or abuse

### **Heaven Sent Home**

(865) 977-8882 – 2405 Old Knoxville Pike, Maryville – Cathy Potter, Executive Director  
A temporary, emergency shelter for women and children that are misplaced, abused, or both.

### **Knox Area Rescue Ministries (KARM)**

(865) 673-6540 – 418 N. Broadway, Knoxville

Provides meals; overnight, emergency and long-term shelter; and residential recovery services to the poor and homeless, victims of domestic violence, displaced families and disenfranchised men, women and children throughout the Knox area. Services also include community meals three times a day, seven days a week, including holidays; job training; employment and educational assistance; counseling services; and rehabilitation programs.

## Housing – Rent Assistance, Utilities, Home Repair

### **Blount County Community Action Agency**

(865) 983-8411 – 3509 Tuckaleechee Pike, Maryville

(Located at the old Hubbard School near Lem's Corner)

<https://www.blountcaa.org/>

BCCAA screens and provides hardship assistance for housing, utilities, food

### **Blount County Housing Repair Collaborative through Habitat for Humanity**

Hotline: (865) 982-8717, Option 3 or online at [www.blounthabitat.org](http://www.blounthabitat.org)

To contact the Housing Repair Collaborative, dial the hotline. An individual will assess the situation & determine if you qualify for assistance, and will determine the type of repairs needed, funding assistance, volunteers and time.

### **Good Neighbors**

(865) 681-5420 – 320 W. Broadway Ave., Maryville – [www.goodneighborsbc.org](http://www.goodneighborsbc.org)  
Appointment required. (Blount County Ecumenical Council of Churches agency screens requests and provides short-term, emergency assistance for housing, utilities.)

### **Free Cell Phone Service to Low Income Families – SafeLink Wireless**

1-800-977-3768 – [www.safelinkwireless.com](http://www.safelinkwireless.com)

Free 911 service, plus 350 minutes use + 3GB data per month for qualified applicants

## **Clothing & Miscellaneous Small Appliances**

### **Low cost or free items at some churches**

#### **Salvation Army Thrift Store**

(865) 983-7135 – 1414 Sevierville Rd., Maryville

#### **Habitat for Humanity ReStore (thrift store)**

(865) 379-9299 – 548 N Foothills Plaza Dr., Maryville

#### **Goodwill**

New Midland Shopping Center, 145 N. Calderwood St., Alcoa

## **Transportation**

### **East TN Human Resource Agency (ETHRA)**

1-800-232-1565

Monday through Friday from 8:00 a.m. to 4:30 p.m.

\$3.00 each way to and from a location per county; call 3 business days ahead of time

### **Salvation Army**

(865) 983-7135 – [www.salvationarmymaryville.org](http://www.salvationarmymaryville.org)

Maureen Diffley, Captain; Email: [maureen.diffley@uss.salvationarmy.org](mailto:maureen.diffley@uss.salvationarmy.org)

314 W. Broadway Ave., Maryville

Offers fuel assistance for unemployed who are registered with America's Job Center, 366 Glascock St., Suite 100, Alcoa (formerly Blount County Career Center)

### **Car pool or ride with a neighbor or relative**

## **School Needs – School Supplies, Lunches, Classroom Fee Assistance, Clothing**

### **School Family Resource Services**

- Alcoa – Referral by classroom teacher or principal
- Blount County – Referral by classroom teacher or principal
- Maryville – Referral by classroom teacher or principal
- Chilhowee Baptist Center – 1905 E. Broadway Ave. – (865) 981-2992  
Also offers clothing, utilities & other types of assistance

## **Training/Education – GED, College, Skilled Trades – Credit & Non-Credit Training**

### **Blount County Adult Education**

(865) 379-5525 – Margaret Muller at American Job Center, 366 Glasscock St., Alcoa  
Programs include: HiSET (High School Equivalency), Workforce Preparation, Basic Skills (reading, writing, math), English as Second Language (ESOL)

### **Blount County Public Library**

(865) 982-0981 – 508 N. Cusick St., Maryville

[www.blountlibrary.org](http://www.blountlibrary.org)

Computer classes, online continuing education courses available through Universal Classes, plus various types of informational public programs

### **Pellissippi State Community College – Blount County campus**

(865) 981-5300 – 2731 W. Lamar Alexander Pkwy., Friendsville

<http://www.pstcc.edu/>

Dozens of scholarships available including TN Reconnect for adult learners (any student deemed independent by FAFSA criteria), Pell Grants, Loans, and Non-Credit skills training

### **Maryville College**

(865) 981-8000 – 502 E. Lamar Alexander Pkwy., Maryville

<https://www.maryvillecollege.edu/>

Scholarships, Pell Grants, Loans

## **Multiple other colleges and skilled training institutions in Knoxville area**



## **Pets – Pet Food, Veterinary Care and Bills**

### **PPAW (People Promoting Animal Welfare)**

(865) 856-7729 – 6869 Morganton Rd., Greenback  
Low-cost spay/neuter & reduced annual vaccinations

### **Animal Works**

(865) 379-2227 – 3337 Regal Dr., Maryville  
Low-cost spay/neuter and reduced cost annual vaccinations

## **Leisure Activities**

- Consider reducing (or temporarily giving up) use of for-pay services (e.g., cable, internet, satellite, multiple cell phones) and for-pay activities
- Check out items – for free – from the library: movies (DVD or VHS), music CDs, audiobooks on CD, downloadable books
- Enjoy free activities – hiking, bicycling, walking, free outdoor games, board games, reading, using the Blount County Public Library

## **General Community Resource Agencies**

### **2-1-1**

Regional (Knoxville area) phone hotline for community service agencies  
Free call 24 hours per day, 7 days per week

### **United Way of Blount County**

(865) 982-2251 – 1615 E. Broadway Ave., Maryville  
[www.unitedwayblount.org](http://www.unitedwayblount.org)

### **Blount County Community Action Agency (BCCAA)**

(865) 983-8411 – 3509 Tuckaleechee Pike, Maryville  
(Located at the old Hubbard School near Lem's Corner)  
BCCAA screens and provides assistance for housing, utilities, food, and home repair.

### **Blount County Office on Aging**

(865) 983-8411, ext. 25 – 3509 Tuckaleechee Pike, Maryville

Office on Aging serves as a resource referral agency for services to the elderly. Includes access to Mobile Meals & multiple services. Publishes a Senior Services Directory every 2 years that is available at the Blount County Library for free.

### **Blount County Public Library**

(865) 982-0981 – 508 N. Cusick St., Maryville – [www.blountlibrary.org](http://www.blountlibrary.org)

- **Internet computers**, online résumé builder through the TN Electronic Library's Testing and Education Reference Center, interviewing aids and other job search assistance; Microsoft Office software; Professional reference staff
- **Community Information** – Brochures, flyers and booklets describing services and resources available in the community
- **Computer Classes** – Microsoft Office Suite, Social Media and Google Apps classes
- **Universal Class** provides online, self-paced continuing education courses (about six weeks with a teacher, assignments, and final test) in business, education, medical and personal/leisure topics
- **Lynda.com** (by LinkedIn Learning) – A leading online learning platform that helps anyone learn business, software, technology and creative skills to achieve personal and professional goals.
- **Online Databases** – From the library website home page, click on "Learning" and then "E-Library" to scroll down to the various database icons. **Reference USA** gives corporate information nationally; **Transparent Language** offers multiple languages; **TN Electronic Library (TEL)** and **Gale** provide complete articles from more than 10,000 periodicals, as well as a **Job and Career Center** with resume writing and interview resources, **ACT & SAT** & professional licensing practice tests and more; multiple other databases. *Note: a BCPL card is often required for access.*

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